

# Christian Ramirez

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## OBJECTIVE

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Seeking a Medical Billing and Coding Specialist opportunity to leverage my passion for medicine, gain real-world experience, and contribute to the reliability and scalability of the Medical Billing and Coding system. Dedicated Amazonian with 5 years of retail warehousing pharmaceutical experience.

## EDUCATION

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### Ball State University

05/2025

NWCA Medical Billing & Coding Specialist Certification (MBCS)

Indianapolis, IN

- Evaluated case scenarios to find ICD-10-CM, HCPCS Level 2, and CPT Codes effectively.
- Expanded my knowledge of Medical Terminology to improve my vocabulary in the medical field.
- Combined pharmaceutical terminology with medical billing and coding to identify diseases with precision.

### Amazon Pharmacy

10/2024

Certified Pharmacy Technician License

Indianapolis, IN

- Accomplished Amazon Career Choice Graduate.
- Demonstrated patient-to-client HIPAA regulations practices to protect patient privacy.
- Exceptional pharmaceutical knowledge and medicinal expertise.

### Southern New Hampshire University

08/2022

Front End Web Development

Indianapolis, IN

- Gained proficiency in using HTML, CSS, and JavaScript to build innovative web applications.
- Guided 6-month semester (Kenzie Academy) to develop Front-End Web Developer skills using JavaScript.
- Designed software web apps with a core principle of motivated group work to building high-end projects.

### Colorado Technical University

08/2020

Bachelor's Degree in Information Technology

Colorado Springs, CO

- Conducted sophisticated research security analysis on Linux (RHEL/CentOS) as Sysadmin for a project.
- Analyzed software principles with the intention of processing and implementing network security.
- Evaluated business goals in software to accomplish an improved work breakdown structure.

## WORK EXPERIENCE

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### Amazon Pharmacy – PIN2

09/2024 – Present

Certified Pharmacy Technician, L3

Greenwood, IN

- Managed Control Technology Transport (CTT) team to focus on prescriptions to reach a 100% success rate.
- Collaborated with the Pharmacist team to detect prescription error detection efficiently and accurately.
- Processed pharmaceutical shipping labels in Manual Fill and packed them up at Manual Pack.

### Estes Express

04/2024 – 09/2024

Forklift Driver Dock Worker (Part-Time)

Greenwood, IN

- Accommodates pallets inside truck trailers at a 95% success rate.
- Participates in team meetings to plan day-to-day cargo shipments with Estes crew members.
- Focused forklift techniques to place pallets strategically to cover up spaces as high and tide as possible.

**Amazon – DIN4****07/2023 – 09/2024**

Fulfillment Associate

Greenwood, IN

- Organized items to fit inside of space bags to accommodate items promptly with a 97% success rate.
- Transferred scanning multiple carts to reduce wait time between pick lists to less than 10 minutes per cart.
- Developed an advanced countermeasure to meet rating expectations at given periods to increase productivity in 98% of scanning time procedures for IT.

**Walmart****02/2023 – 10/2023**

Hardlines Team Member

Greenwood, IN

- Acted as IT support at the Sporting Goods department.
- Facilitated customers to complete their hunting and fishing licenses using Linux Workstations.
- Conducted training modules for trainees to develop them for special holiday shift schedules.

**Ingram Micro****09/2022 – 02/2023**

Data Center Engineer

Plainfield, IN

- Assessed IT auditing reports on networking devices that can be recycled for parts.
- Diagnosed system errors to repair them with a factory reset of 7 cycles of erasure.
- Analyzed RAM sticks and HDDs/SSDs to erase data and send them to the eBay department at our facility.

**Amazon – IND9****04/2020 – 09/2022**

Fulfillment Associate, L1

Greenwood, IN

- Identified shipment label errors to fix while improving productivity to 95% during peak season.
- Trained 250 new seasonal hires for the RC Sort department during the peak season of 2020 and 2021.
- Simplified transferred advanced scanning procedures to align correct shipment labels to packages.

**Lowe's****02/2019 – 04/2020**

Customer Service Representative

Indianapolis, IN

- Assigned customer sales orders, processed refunds, and solved customer issues.

**FedEx Express****09/2018 – 02/2019**

Materials Handler

Indianapolis, IN

- Inspected shipment boxes with a scanner to place in a specialized hazardous materials container.

**McDonald's****06/2017 – 09/2018**

Customer Service Representative

Bloomington, IN

- Oversaw customer orders to solve issues promptly.

**Swissport****02/2017 – 06/2017**

Ramp Agent

Anchorage, AK

- Regulated procedures to clear the exit ramp from debris for aircraft safety landing and departure.

**CERTIFICATIONS, SKILLS & INTERESTS**

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**▪ Certifications:**

- NWCA Medical Billing & Coding Specialist Certification (MBCS)
- Certified Pharmacy Technician License
- Estes Express Forklift Certification

- **Skills:** Strong Written and Verbal Communication, Problem Solving, Budget Analysis, Scheduling, Leadership, Collaboration, Decision-Making, Strategic Planning, Adaptability, and Detail-Oriented

- **Programming Experience:** Python, Java, and JavaScript, Linux/Unix, MySQL, and T-SQL.

**Languages**

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- Bi-Lingual:
  - English (Native)
  - Spanish (Fluent)